## Hospitality SOP Australia

I am delighted to introduce myself as Jagdip Singh S/o Ranjit Singh and Rajinder Kaur. I hail from Ludhiana, Punjab, India. I am blessed with a nuclear family of four members which includes my parents, me and my younger brother. My father is an Agriculturist, my mother is a homemaker and my younger brother is a student in India.

I have passed matriculation from PSEB in 2015 with 67% and Senior Secondary from the same board in the Humanities stream in 2017 with 68% respectively. After completion of my school graduation I decided to pursue my further studies from abroad so I searched many options and after being decided with everything such as course, educational destination & course provider I appeared for the IELTS exam on 21/09/2017 and got overall 5.5 bands. My Individual scores are- L-5.5, R-6.0, W-5.5, S-5.0. I am applying to study the Diploma of Hospitality Management leading to Advanced Diploma of Hospitality Management in Gamma Education & Training Pty Ltd, Queensland, Australia.

Keeping my goal and target in my mind, Gamma Education & Training Pty Ltd, Queensland seems to be an excellent and brilliant place for carrying my career ahead to its peak as doing a qualification at an international level will carry more weight-age. There is no denying that there are many institutions available in my country such as the RIG Institute of Tourism and Hospitality Management in Gurgaon, Guru Nanak Dev University in Amritsar, and Subhash Bose Institute of Hotel Management which is located in Kolkata and so on. Firstly one has to clear the entrance exams which are quite a tough job due to the limited number of seats in such Moreover, in India reservation system is followed for admissions so that's why my chances of getting admission were quite low. Secondly, the course curriculum is quite different from the curriculum of Australian colleges and universities. Moreover, In Australia, the approach of teaching is practical along with the use of the latest techniques and updated syllabus which makes the student industry-ready graduate and this increases the chances of a fresh graduate to be a part of one of the leading organizations of the world. Even the modes of delivering education are well furnished as the latest technologies are being used to impart education to the students such as smart-classes equipped with projectors or other audio-visual aids and so on.

Moreover while studying in my home country I cannot get the benefits that can be gained while studying abroad such as international exposure which would add extra weight to my resume to get good jobs in future. Secondly, by studying in an English speaking country I can improve my communication skills. Last but not the least, the value and recognition of an international degree due to the latest business techniques and understanding of the advanced economy are always higher than a local degree especially in one of the most emerging markets like India today. Hence internationally qualified candidates are always preferred comparatively. Due to all these merits of overseas education, I have decided to have an international degree rather a domestic one. As the hospitality industry (accommodation and food service) is the seventh-largest employer in Australia. Australia is the only country that has implemented some educational acts which reserve the rights of international students. The act is known as "ESOS- Education Services for International Students" which gives the international students the rights to information about course offered, subjects, actual fee structure, and method of delivery of the course by the institution. It also gives the right to students to have a written agreement with the institutions which states all the terms and conditions to be followed by both the student and the course provider.

The best thing about this act is its tuition fee protection policy which ensures the investment of an international student is safe. It will not be wasted if in case the institution is unable to provide the course to the student and it has to arrange a replacement for the student or has to refund the tuition fee. I could not find such policies in other countries.

Choosing a country was a difficult task but Australia made the cut at the end because of it being among the world's best tourist destinations. Its amazing weather, great people and Nikhil Mittal of Nik Baker's having completed his studies from Australia. It may be surprising to you but Mr. Nikhil Mittal was of great inspiration to me in choosing Australia as my education destination. Moreover, Australia is among the 3 most popular destinations for overseas students after UK and USA with 7 out of top 100 universities in the world so it shows the quality of education provided by the country and Australian degree is also globally recognized so it is also very helpful for me to get jobs in any country. So due to all these reasons, I want to study in Australia.

After my Senior Secondary, I want to explore overseas education for my higher qualification. As Hospitality management is the part of the service industry that brings more placements than any other profession. Nowadays Hospitality industry is growing rapidly. Professional in the hospitality industry is trained in business, human resources and customer services.

The choice of the course was easy and I knew that diploma in hospitality management followed by an advanced diploma in the same would cater to my desire of being a chef in my future and also teach me the nitty-gritty of the food and hospitality industry throughout the world, adding business intellect to my skill set. The course I would be taking is very well designed in accordance to what I wish to get out my education and would end forming a strong base and develop a fine-tuned skill set for a better future. This course will prepare me for an effective starting career in Hospitality, with a strong emphasis on case-based learning that is built progressively through the two years of study.

Initially, I will study the Diploma of Hospitality Management from 15/01/2018 to 17/06/2019. This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafes, and coffee shops.

During my diploma, my basic concepts related to the hospitality sector will improve and after diploma, I will study Advanced Diploma of Hospitality Management from 29/07/2019 to 27/01/2020 which will enable me to understand the hospitality sector with more in-depth subject knowledge. This qualification reflects the role of highly skilled senior managers who use a broad range of hospitality skills combined with specialized managerial skills and substantial knowledge of the industry to coordinate hospitality operations.

Diploma Course Contents: Manage Operational Plan, Manage diversity in the workplace, Roster Staff, Lead and Manage People, Manage Conflict, Enhance Customer Service Experiences, Develop and Manage quality customer service practices, Monitor work operations, Manage finances within a budget, Prepare and Monitor Budgets, Implement

Advanced Diploma Course Contents: Manage operational plan, Manage diversity in the workplace, Lead and Manage People, Recruit select and induct staff, Monitor staff performance, Monitor work

operations, Manage finances within a budget, Manage Finances, Establish and conduct Business Relationships, Develop and Manage quality customer service practices, etc.:

Looking for a great return on my investment, I did a lot of research upon the choice of the institute I would be taking my education from keeping in my mind the fee structure, future prospects, skillset and knowledge delivered and the location. I ended up choosing the Gamma institute in the end because it sat well with almost all my requirements. A reasonably priced education, great location in Brisbane a tourist place, nicely designed course structure for the overall development of the student, great faculty and students from around the world bringing something new to the table every time. I decided against University education because of the education being pretty advanced and my wish to start with forming a good base with a diploma.

Gamma Institute is the leader in training and every aspect of what they do is dedicated to excellence. Their training is delivered by industry experts who come from highly successful careers within their chosen industry. Gamma Education & Training facilities are world-class. Gamma Institute provides me with quality educational programs during the course period which is profitable for me. Gamma Institute offers a modern state of the teaching and learning facilities. Above all, it provides strategic education focus and offers excellent value for money with its affordable quality education.

After the successful completion of my course, I firmly believe that the diploma and advanced diploma study will prepare me for a managerial level position in the hospitality sector. I will also gain sufficient knowledge and practice to kick starts my career in this industry. This professional education will prepare me to stand out of the crowd and enrich my profile by unlocking top employment opportunities. This qualification also enables me to settle down in my own country, in any public or private hospitality sector and give wings to my hospitality management career. The diversity of employers includes restaurants, hotels, motels, clubs, pubs, cafes, and coffee shops, casinos, logistics, catering and banquet management, resorts, etc. thus able to raise my standard of living.

## **Declaration Statement:**

Finally, I declare that I will value Australia ethics and abide by rules and regulations as an international student and abide by all the conditions imposed on a student visa holder. My purpose to visit Australia is to get the best education available which will help me later getting a good job in my home country.

Closing Words: I am an ambitious person and want to achieve the maximum in life so that I can become a successful person. I want to have good status and position in society and all these things are possible if I get this chance of pursuing my further studies in Australia. I would consider myself lucky if I am given an opportunity to pursue my further education in a peaceful and safe country like Australia. I am confident that education from Australia will provide invaluable experiences and an excellent opportunity to achieve my career goals.

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Jagdip Singh